



bookspeed

Minimum Invoice Values & Surcharges for dispatch from March 2020

UK Mainland (including Skye)

Monday – Friday next-day delivery £150.00 min invoice value	Carriage paid
Orders below £150.00 invoice value	£7.00 surcharge
Saturday delivery, £250.00 minimum invoice value	£15.00 surcharge per box
Re-delivery fee if no response to first attempt to deliver	£5.00 per box *
Returns to us at customer's request	£7.50 per box

Scottish Islands (excluding Skye)

Monday - Friday 2-3 day delivery £200.00 min invoice value	Carriage paid
Orders as above but below £200.00 invoice value	£10.00 surcharge per box
Re-delivery fee if no response to first attempt to deliver	£10.00 surcharge per box *
Returns to us at customer's request	£10.00 per box

Saturday delivery service to these regions is very expensive but we are happy to provide a one-off quote if you need it.

Northern Ireland, Isle of Wight and Isle of Man

Monday - Friday 2-3 day delivery £250.00 min invoice value	Carriage paid
Orders as above but below £250.00 invoice value	£10.00 surcharge per box
Re-delivery fee if no response to first attempt to deliver	£10.00 surcharge per box *
Returns to us at customer's request	£10.00 per box

Saturday delivery service to these regions is very expensive but we are happy to provide a one-off quote if you need it.

Republic of Ireland & Channel Islands

DHL Euro Pack service	£10.00 per box
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Rest of the World

All customers outside the UK pay the carriage cost of each consignment. We will use your preferred carrier and will invoice you for the charge; or if you prefer, we will pay carriage (subject to a minimum order of invoice value £150) to a UK shipper, after which you will pay the cost from the shipper to your delivery address. Alternatively, please nominate your own shipper.

**** We assume customers are available to take deliveries during carriers' normal working hours. Unfortunately, carriers charge us if they have to make a second visit, which we in turn have to pass on. Why not give us an alternative delivery address where someone is always available to sign for your parcel if your business address is not open all usual hours?***

Any special delivery requirements, please contact the Sales Support Team for details. (Telephone 0131 467 8100 or e-mail sales@bookspeed.com)